



Building Bridges –

A pictorial answer to what we do



We help people who are having neighbour problems understand each other and agree on better ways of living going forward – ‘Building bridges’ between people in conflict.

5 amazing facts about our service:

1. **No charge** - People in neighbour conflict can access our service at no charge – because our trained mediators provide their expertise and time at no charge to us, and various agencies sponsor our work
2. **Successful** - Over 85% of mediated cases end successfully – with all parties living more contented, less stressful lives
3. **Quick** - In less time than watching a movie, a mediation joint meeting works its magic, with people explaining their issues and resolving things with their neighbour, with our help
4. **Real** – We speak normal, real language. No legal speak or fancy terms. Our mediators live locally, can meet you at your home at a time you arrange between you, and are normal people with real experience of real situations
5. **Effective** - Mediation breaks the chain of conflict, by throwing light on what is really going on and what everyone really thinks and needs. Often situations have escalated for years on the basis of misunderstanding and building up walls of resentment or intimidation

To have our mediator’s help on a neighbour problem, just ask
 ☺ [Complete a referral form or online ‘contact me’ on our web site](#)

Have neighbour issues?

We will help you ...
 resolve these and other neighbour issues:

- Noise
- Rubbish
- Parking
- Gardens
- Anti-social behaviour

Spring Clean Fresh New Look

Logo, Web

You’ll notice our new look gradually being incorporated in logo, refreshed web site coming soon and communications, leaflets and so on. Chosen by our Secretary and previous Mediator, Simon, the new zip-like logo below represents two minds coming together.



Mediation North Surrey

Postal address

Grateful thanks go to Cobham Centre for the Community for agreeing to receive our minimal postal items going forward, which will save the charity a considerable sum on a PO Box address. We much prefer paperless communication where possible.

However, necessary post should now be addressed to
Mediation North Surrey
c/o Cobham Centre for the Community
Oakdene Road, Cobham, Surrey, KT11 2LY